MOTORTECH®

■ Product Information

ComAp® WebSupervisor 3.4 Discontinuation

The ComAp® Websupervisor 3.4 will be switched off by the end of November. The following pages describe how to transfer your units to the new Websupervisor 4.0. You will also find a description of the new versions Websupervisor Lite, Pro and On Premises.

WebSupervisor 4.0
Options how to transfer units from legacy WebSupervisor into the new WebSupervisor 4.0

First, please choose the WebSupervisor plan and create a new account in Websupervisor 4.0.

More information relating to WebSupervisor plans and functions you can be found at: https://www.websupervisor.net

If you decide to have a WebSupervisor Pro plan

All users and units including historical trend data will be transferred free of charge, please contact us (orders@websupervisor.net)

Data transfer service includes:

■ Transfer of all registered units under legacy WSV account (except disabled ones)
■ Transfer of all users and links with controllers under the account
■ Transfer of historical WSV trends data

Data transfer service includes:

■ Transfer of links with controllers and users outside the account
  — a unit under the account is associated to users outside the account
  — a unit outside the account is associated to users under the account
■ Transfer of historical WSV trend data, what cannot be associated with values defined in
■ Template in new WSV

If you decide to have a WebSupervisor Pro plan

■ You can order data transfer as a service, please contact us (orders@websupervisor.net)
  — Conditions are the same as above (what the service includes/does not include)
■ You can transfer units and users manually by re-registering them in new WebSupervisor
  — Manually, no trend data can be transferred

[1] Add-ons are available only for Websupervisor Pro and On premises accounts

Note: if you want to transfer data from legacy WebSupervisor into the new one, NO units or users must be deleted from legacy WSV until the transfer is finished.

DISTRIBUTION

Customers / others	Yes
Representatives and Sales Partners	Yes
OEM partners	Yes
MOTORTECH subsidiaries	Yes

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WebSupervisor 4.0
How to manually transfer units from legacy WebSupervisor into new the one

The process of a unit transfer itself is the same as a registering of a new unit into new Websupervisor.

Steps how to do it:

■ Disable[1] a unit in legacy WebSupervisor 3.4
  — Log in WebSupervisor 3.4 as Administrator
    • Go to Configuration/Edit unit section (https://websupervisor.comap.cz/genset/edit) , see picture below
    • Find the unit you want to transfer into new WSV and click on it
    • Set Unit state as „Disable", see picture below
    • Save the settings
    • The unit status becomes disabled (a grey icon) and the unit stop communicating with WebSupervisor 3.4

■ Open New WebSupervisor 4.0 page (https://www.websupervisor.net//#/login)
  — Log in (if you have already created an account or Register now)
  — Go to Settings/Units/ add a new unit section (https://www.websupervisor.net//#/settings/unit/new)
  — Fill in all mandatory fields (marked with an asterisk)
  — Save the settings
■ Now the unit is registered in new WebSupervisor and you can start to use it
■ Disable the unit in Legacy WebSupervisor 3.4. after your successful test of the unit in new WSV (if the unit is not already disabled). If you delete it, no more will be possible to transfer historical data of the unit into new WSV if you decide to request it later.

[1] It is not necessary to do in case when a unit has more communication slots – simply say when you use Airgate for connections or the unit is connected via IB-NT or it is equipped by integrated Ethernet port. These units have 2 Airgate slots for communication and it is possible simultaneous work a unit in the both WSV.

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Notes:

■ Manual transfer of units does not allow historical trend data transfer and links among users and units. These have to be set again after unit is registered.

■ In case a unit is registered in both WSV simultaneously it can happen that no free slot is available for a connection with other ComAp SW tools as is Genconfig / InteliMonitor etc. The both communication slots can be occupied with WebSupervisor.

WebSupervisor 4.0 Plans Comparison

Websupervisor Plans:

■ WebSupervisor Lite
■ WebSupervisor Pro (Paid)
■ WebSupervisor On Premises (Paid)

Default features

Feature	WebSupervisor Lite	WebSupervisor Pro[1]	WebSupervisor On Premises
Limit of monitored assets	unlimited	flexible	flexible
Limit of online users	10	50	50
Cloud-based monitoring	X	X	
Private cloud-based monitoring			X
Minimum ordering period	none	6 months	6 months

[1] 3 months TRIAL

Application

Feature	WebSupervisor Lite	WebSupervisor Pro[1]	WebSupervisor On Premises
New graphic design	X	X	X
List and map of assets on one screen	X	X	X
Multiple view of assets (module or icon view)	X	X	X
Unit detail view screen	X	X	X
Settings	X	X	X
DashBoard with fleet statistics		X	X
Alerts	X	X	X
Filter tool	X	X	X
Web Control		X	X
Referesh data period (user online/offline)	1 min/1 hr	Flexible Default: 1 min/1 hr	Flexible Default: 1 min/1 hr
Branding options (logo, colors)		X	X
Installation at customer's server			X

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Datalog

Feature	WebSupervisor Lite	WebSupervisor Pro[1]	WebSupervisor On Premises
Simple trends	X	X	X
Enhanced trends (heatmaps, bargraphs)		X	X
Tabs for trend saving	2	5	5
Data for trends/unit tracking	3 months	Flexible Default: 1 year	Flexible Default: 1 year
Geo-tracking		X	X
Geofencing (if it's supported by controller)	X	X	X

Reports

Feature	WebSupervisor Lite	WebSupervisor Pro[1]	WebSupervisor On Premises
Reports (web/excel)		X	X
Print of web report to pdf		X	X
Limit of reports available on the server		Flexible Default: 3	Flexible Default: 3
Notification of automatic generated reports		X	X

Interaction with the controller

Feature	WebSupervisor Lite	WebSupervisor Pro[1]	WebSupervisor On Premises
Quick connection to PC tools [1]		X	X
Download of controller history (manually or scheduled)		X	X
Limit of history files available on the server	0 files	Flexible Default: 5	Flexible Default: 5
3rd party device support		X	X

[1] Available from v 4.1

Add-ons [1]

■ Customer URL
■ Detail view customization on demand
■ Report template customization on demand
■ API – integration with business systems (CRM, ERP etc.)

■ Refresh data period change
■ Data storage extension
■ Limit of report/history files extension
■ Extension of online users (concurrently logged users in application)

[1] Add-ons are available only for „Websupervisor Pro" and „On Premises" account

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